

To our patients with Paramount Advantage Insurance

Your dental insurance program with Ohio Medicaid benefits is administered by DentaQuest LLC; this program is overseen, but not managed by Paramount Health Care. Your first appointment in our office will be for an examination / consultation. As spelled out in the Paramount Advantage / Dentaquest program, no procedure may be performed on the day of consultation.

In some cases, a preauthorization for treatment must be submitted to DentaQuest so that surgical services may be approved. Surgery can not be scheduled until we have received an authorization for treatment. The insurance company will send you a letter indicated whether or not the surgery has been approved. Once you have received the approval, you may call the office for an appointment.

Many procedures do not require preauthorization and, in those cases, surgery can be scheduled at the time of initial examination / consultation. Appointments in our office are limited to a maximum of 40 minutes. Because of this, extensive treatment programs may have to be accomplished over several office visits.

If any appointment has been scheduled in our office and you do not show for that appointment (or you do not give adequate cancellation notice), no further appointments will be made. In that circumstance you will need to seek treatment with another provider.

Preoperative instructions will always be given at the time of initial examination / consultation. As outlined in the preoperative instruction sheet, patients may not bring children to a surgical appointment. If you present to the office for surgery without following preoperative instructions as prescribed by this office (for example: coming without a responsible escort (if going to sleep), allowing the escort to leave the office (if going to sleep), having something to eat or drink (if going to sleep) or coming with children or with a large number of family members), you may be sent home and may not be given the opportunity to schedule further appointments. Escorts for surgical patients must remain in the office at all times during the surgery appointment.

Prescriptions for pain medications will be given at the time of surgery. Prescription for pain medications (including refills) will not be called in after hours; in most cases, patients will be given a quantity of pain medications that would be appropriate for 5 days of discomfort. Patients must present to the office for evaluation before consideration will be given to further pain medication prescriptions.

As the patient, you must sign below to acknowledge the above requirements.

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Patient Signature

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Date