

To our patients with Delta Healthy Kids Insurance

Your dental insurance program with Michigan Medicaid benefits is administered by Delta Healthy Kids. Your first appointment in our office will be for an examination / consultation.

In many cases, a preauthorization for treatment must be submitted to Delta Healthy Kids so that surgical services may be approved; sometimes authorization can be obtained via computer on the day of consultation. Surgery can not be scheduled until we have received an authorization for treatment. Our office will make an attempt to contact you once authorization has been received; it remains your responsibility to give our office accurate and reliable contact information.

If any appointment has been scheduled in our office and you do not show for that appointment (or you do not give adequate cancellation notice), no further appointments will be made. In that circumstance you will need to seek treatment with another provider.

Preoperative instructions will always be given at the time of initial examination / consultation. If you present to the office for surgery without following preoperative instructions as prescribed by this office (for example: coming without a driver (if going to sleep), having something to eat or drink (if going to sleep), coming with children or coming with a large number of family members), you may be sent home and may not be given the opportunity to schedule further appointments. Escorts for surgical patients must remain in the office during surgery.

Prescriptions for pain medications will be given at the time of surgery. Prescription for pain medications (including refills) will not be called in after hours; in most cases patients will be given a quantity of pain medications that would be appropriate for 5 days of discomfort. Patients must present to the office for evaluation before consideration will be given to further pain medication prescriptions.

The patient, parent or guardian must sign below to acknowledge the above requirements.

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Patient Signature

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Date